

Privacy policy

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Disclaimer

The information, products and services available on, or via the Swift Performance Equipment website, are for educational purposes only and are not intended to be a substitute for professional or medical advice. The use of the any software or products including the Swift Performance Equipment website and any information available through it, is solely at your own risk. Consult a healthcare professional or your physician before following any training instructions or advice you receive whilst using the Swift Performance Equipment Applications or the Swift Performance Equipment website or sites directly owned by Swift Performance Equipment.

Swift Performance Equipment's Privacy Statement

Your privacy and security are important to us. Swift Performance Equipment is committed to protecting your privacy.

Because we gather certain types of information about users, we feel you should fully understand the terms and conditions surrounding the capture and use of that information. This privacy statement discloses what information we gather and how we use it.

Personal information collected

The types of personal information we collect from you will depend on how you use our web sites. Such information may include your name, date of birth, gender, current and previous addresses, telephone/mobile phone number, email address, bank account or credit card details, occupation, driver's licence number and your Swift Performance equipment or Ezejump username and password. Swift Performance Equipment also collects and stores user training data and performance results as part of our service to you.

Use of Information

Your personal information may be used to:

- Provide the services you require;
- Provide the services for your coach or trainer, as long as you have supplied express permission for these such people to access and use your data;
- Identify you and assist you to subscribe to our website services more easily;
- Administer and manage those services, including charging, billing and collecting fees;
- Gain an understanding of your information and communication needs in order for us to provide you with better, more personalised services that are tailored to your needs;
- Conduct appropriate checks for credit-worthiness and for fraud;
- Maintain and develop our business systems services and infrastructure, including testing and upgrading of systems;

- Inform you of future services and web site enhancements or marketing and promotional material (we will need your permission in order to provide such information) .

Use of Information by Third-Party Sites

Our site contains links to and from other websites whose information practices may differ to ours. Swift Performance Equipment cannot control the privacy policies of third parties and therefore you should take care when disclosing personal information to others. Users should consult the Third-Party sites' privacy policy when linking to and from them.

Your consent

By using our website and applications you consent to the collection of and use of this information by us. If you participate in interactive activities (user logins, message boards, membership program, etc.) on Swift Performance Equipment's website or through any Applications available from us, unique identifiers, such as IDs and passwords, may be collected to verify your identity and for use as account numbers in our record system. Your contact information may also be used to contact you when necessary for customer service reasons and product update announcements. Financial information that is collected is used only to bill you for products and services that you specifically request. Swift Performance Equipment's database (Your Swift Performance equipment or Ezejump) gathers usage information and data relating to the users experience. This information may be used for reporting and normative data purposes. Personally identifiable information is removed and users remain anonymous, unless you have given prior consent for Swift Performance Equipment to recognise your data. This data is used to assist in improving the structure and information provided by our web site or to examine the trends and demographics of users and services required. You may also notify us at any time that you do not wish to receive marketing or promotional material by using the Contact page to send your request via email.

Security

Swift Performance Equipment utilises a variety of security measures to maintain the privacy of your personal information. Credit card numbers are encrypted and sent to Swift Performance Equipment's secure database, which is located behind a firewall. Personal information collected on Swift Performance Equipment's site is stored in a secure operating environment that is not available to the public. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your personal information from misuse, loss and unauthorised access, we cannot guarantee the security of any information you transmit to us or receive from our online products or services. We will however, make our best effort to ensure its security.

IP Address

We may use your IP address to identify you and your service requirements, to administer our website, and to assist in diagnosing problems with our network server or database.

Cookies

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Generally, cookies work by assigning to your computer a unique number that has no meaning outside of our site. If and when we use cookies, they will not contain any personally identifying information. The use of cookies saves you time because you will not be asked to re-enter information every time you log onto our web site. Most web browsers use cookies for the same purpose and most web browsers automatically accept cookies although, you can usually change your browser to disable this feature. Not accepting cookies may make certain features on Swift Performance Equipment's site unavailable to you.

Sensitive Information

Swift Performance Equipment will not collect sensitive information from you unless we gain your consent.

Changes to our policy

If we decide to change our privacy policy, we will post those changes on this page. That way you remain informed of information we collect, how we use it and under what circumstances we disclose it.

Your responsibilities

You as an individual are responsible for the security of and access to your own computer. When using a computer in a public place like an Internet café or library, close your browser when you have finished your user session. This is to ensure that others cannot access your personal information and correspondence. Please be aware that whenever you voluntarily disclose personal information over the Internet (for example: in discussion forums, via email, or in chat sites) that this information can be collected and used by others. If you post personal information in publicly accessible online forums, you may receive unsolicited messages from other parties in return. Ultimately, you are solely responsible for maintaining the secrecy of your username and passwords and any account information and credit card details. Please be careful and responsible whenever you are using the Internet and our websites.

You understand and agree that:

Swift Performance Equipment is not responsible for the reliability, effectiveness, accuracy nor the correct use of information and/or products and services you receive through Swift Performance Equipment. Although we have made reasonable efforts to minimise the likelihood of the causing injury, we assume no responsibility or liability for any injury, loss, damage, cost or expense suffered, or claims made in connection with your use of the Swift Performance Equipment website and associated products and/or services.

When you visit and use the Swift Performance Equipment website, you agree to indemnify and hold harmless for any injury, loss, damage, cost or expense suffered or claims made in connection with your use of the Swift Performance Equipment website and associated products and/or services.

Please submit any feedback to info@swiftperformance.com